



Terms & Conditions

From time to time, Very Syncable will host live educational webinars.

Booking Conditions And Terms Of Payment

1. Prices quoted are exclusive of VAT. No VAT is applicable.
2. All courses must be paid in full before the start date of the event, unless there is an agreed subscription available to enable split payments, authorised by Very Syncable.
3. Should an event for any reason be cancelled or rescheduled Very Syncable will strictly only be liable for the value of the event place.

4. Consequences of Failure to Pay

4.1 If payment is not made as per clause 2 above, this will be considered a breach of contract by the client entitling Very Syncable to treat the contract as at an end, and reallocate the bookings and/or tickets without informing the client.

4.2 In the event of any subscription payment failing, we will notify the client and retry the payment. If the client fails to remedy the fault within 48 hours and it is necessary to involve the accounts team of Very Syncable to recover the fees, an administration charge of £25.00 will be payable.

4.3 In the event of Very Syncable treating the contracts as at an end under clause 4.1 Very Syncable shall be entitled to retain all sums already paid by the client. The balance, if any, of the cost/price of the booking shall become immediately payable by the client to Very Syncable. This is without prejudice to Very Syncable's rights to claim damages from the client in respect of any loss suffered by Very Syncable.

5. Cancellation or Variations by the Client

5.1 Any notice of cancellation by the client of a booking or part of a booking must be made in writing by email to cat@verysyncable.com. All bookings are subject to a 14 day cancellation period, from the date of booking. No refunds will be given after this period fully in accordance with the relevant laws.

5.2 Any request by the client for a variation to a booking must be made in writing by email, within 7 days from the date of booking, and sent to Very Syncable as per the contact details above. All variations are subject to availability, and at the discretion of Very Syncable.

5.3 All booked courses must be attended by the client within 6 months of the course fee being paid.

5.4 Any online courses which provide access to live or recorded video or audio material, and/or additional downloadable materials, belonging to Very Syncable, and/or access to exclusive areas of Very Syncable Community website, will be subject to a strict no-refund and no-cancellation policy once the client has enrolled.

5.5 Sync Bootcamps: If the client does not attend the sync bootcamp they have enrolled in, they must notify Very Syncable 7 days before the start date of the bootcamp. Failure to do so will result in the client forfeiting the full booking fee.

6. Alterations to advertised packages

6.1 All advertised packages are subject to availability

6.2 Every effort has been made to adhere to the packages but any packages may be altered or omitted or dates changed either before or after confirmation of the booking. Where such alterations, omissions or changes of date occur prior to the confirmation of the booking. Very Syncable accepts no contractual liability. Where such alterations, omissions or changes of dates occur after confirmation of the booking, Very Syncable agrees to use reasonable endeavours (such reasonable endeavours to be strictly subject to the organisers/promoters of events and/or other third parties making alternative packages available and further subjects to Very Syncable's right to change the price applicable) to provide a reasonable alternative package and the client agrees to accept such reasonable alternative package.

7. Law and Construction

The contract of these terms and conditions shall be governed by English Law and Very Syncable and the client hereby submits to the exclusive jurisdiction of the English Courts in all matters regarding the contracts and these Terms and Conditions.

8. Right to Refusal

Acceptance of enrolment or admission to any course is entirely at the discretion of Very Syncable.

9. Code of Conduct

9.1 Harassment and exclusionary behaviour will not be tolerated. This includes but is not limited to: aggressive, hostile or confrontational language or behaviour towards any member of Very Syncable staff or student body, threats of violence, discriminatory language, personal insults especially those using racist or sexist terms, unwelcome sexual attention, sharing sexually explicit or violent material via electronic or any other means or advocating or encouraging any of the above behaviour.

9.2 Reports of any inappropriate behaviour will be investigated by Very Syncable and if upheld, will be referred to the appropriate authority, and result in an immediate exclusion from any activities carried out by the Company.